



COVID 19 | Main measures implemented in operational management and support of Daycoval employees



Continuous and transparent communication with employees since the beginning of the Pandemic.



Intensification of the Home-Office work model, via remote access through the provision of computers (laptops);



Rotation of teams on the Bank's premises, adopting rules regarding distancing and precautionary conduct.



Anticipated in-company influenza vaccination campaign.



Care with regard to employee Health, Prevention and Wellness and guidance regarding best home work practices.



Focus on collateralized credit operations.



Lives with the executive board.

COVID 19 | Campaigns



UNITED FOR THE OVERALL GOOD

ESTAMOS SEPARADOS
MAS PERMANECEMOS
UNIDOS E FORTES

The Bank has operated in a new format and with the employees same dedication. They and the teams remain united even while physically separated.

OVERALL GOOD CONNECTION



Conexão do Bem Daycoval

SUA DOAÇÃO VALE POR 3

Ajude a combater o coronavírus e seus efeitos na saúde e na economia. A cada máscara doada, o Banco Daycoval doa mais duas.

In order to combat the spread of the virus and its effects on health and the economy, for every Real donated by its employees Daycoval is donating two more. These funds will be used to purchase protective masks produced by small and medium-sized enterprises that are converting their activities to the production of such items.

FOOD DONATION



Daycoval and singer Bell Marques joined up in the food donation campaign, guaranteeing a ton of foodstuffs!

It's one more Daycoval solidarity initiative.



Main Highlights



Maintenance of Capital and Liquidity

Issuance of Financial Bills

On February 19, 2020, the Bank issued **Financial Bills with perpetual maturity** in the amount of **R\$ 50 million,** which became part of the Supplemental Capital (Level I) as <u>of April 15, 2020</u>.

On April 15, 2020, the Bank issued **Financial Bills** with perpetual maturity in the amount of **R\$** 240.0 million, currently pending BACEN authorization to compose Supplemental Capital (Level I).

Both were carried out through shareholders' resources.

Free Cash
R\$ 4.4 billion in 1Q20



Additional Provision Covid 19

R\$ 154.3 million

In view of the adverse economic scenario and to mitigate the impacts of this crisis, on March 31, 2020 the Bank set up an additional provision for loan losses in the amount of R\$ 154.3 million, generating a total balance of R\$ 444.4 million of additional provision.



IPO Cancellation

In view of the current unfavorable domestic and international capital market conditions, Banco Daycoval filed the cancellation requests with the CVM and B3 on April 15, 2020:

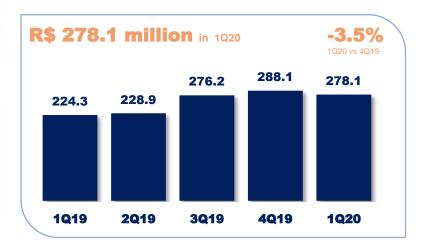
- a) of the registration of the primary and secondary distribution public offering of its preferred shares and conversion from securities issuer to "A" class, and
- the request to cancel the listing on the Level 2 trading segment, which was conditional to the carrying out of the Offer.



Financial Highlights

1st quarter of 2020
In R\$ million

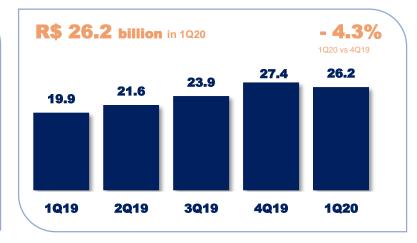
Recurring Net Income



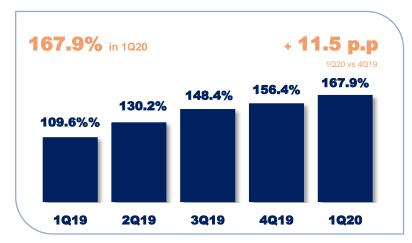
Recurring ROAE



Expanded Loan Portfolio



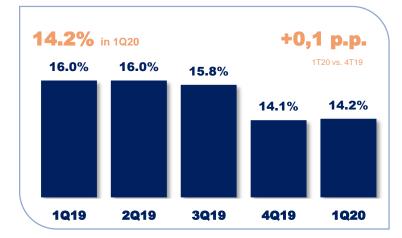
LLP/E-H Portfolio



NPLs | 90 days



Basel Ratio





Expanded Loan Portfolio

Loan Portfolio Breakdown

1st quarter of 2020

Companies

67.9%

Payroll Loans

27.3%

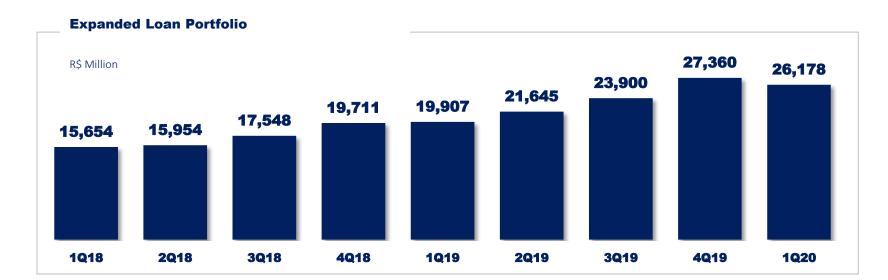
Auto Loans

4.6%

Others

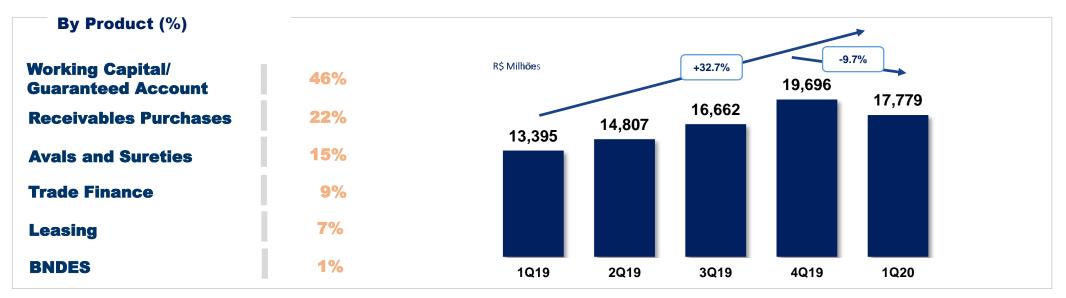
0.2%

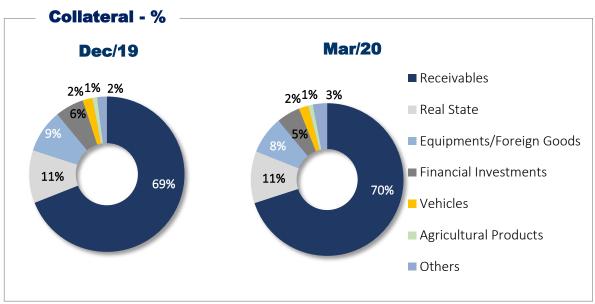
R\$ million	1Q20	4Q19	Chg. % 3 months	1Q19	Chg. % 12 months
Companies	9,888.2	10,050.7	-1.6%	8,070.0	22.5%
Receivables Purchase	3,920.4	5,765.3	-32.0%	2,911.9	34.6%
Leasing	1,252.2	1,203.8	4.0%	858.3	45.9%
Avals and Sureties	2,717.7	2,675.8	1.6%	1,554.4	74.8%
Total Expanded Companies	17,778.5	19,695.6	-9.7%	13,394.6	32.7%
Payroll Loans	6,600.9	5,965.4	10.7%	5,217.7	26.5%
Payroll Card	534.9	518.2	3.2%	420.7	27.1%
Total Payroll Loans	7,135.8	6,483.6	10.1%	5,638.4	26.6%
Total Auto Loans + Others	1,206.3	1,123.7	7.4%	821.1	46.9%
Home Equity	57.1	56.7	0.7%	52.6	8.6%
Total Expanded Loan Portfolio	26,177.7	27,359.6	-4.3%	19,906.7	31.5%





Companies Portfolio

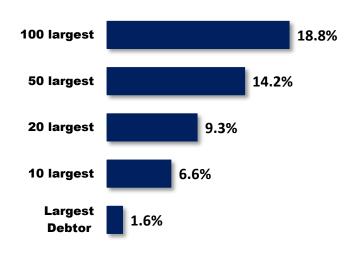






Companies Portfolio

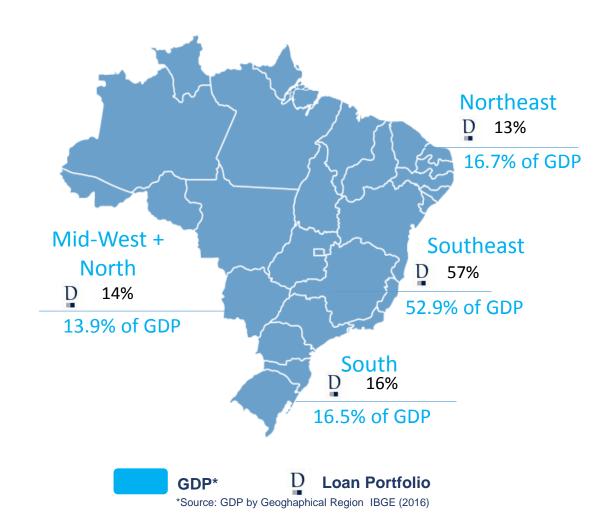
Client Concentration



Concentration by sector	1Q20	4T19
Industry	43.3%	45.9%
Service	30.4%	28.5%
Commerce	19.9%	19.8%
10 Largest Sectors (*)		
Malt Industry	2.9%	2.9%
Poultry Industry	2.8%	4.2%
Road Freight Transportation	2.8%	2.6%
Electricity Generation	2.2%	2.4%
Oil Industry	2.0%	1.9%
Food and Cereal Wholesaler	1.9%	1.8%
Auto Parts and Accessories Industry	1.7%	1.5%
Real State Development	1.4%	1.5%
Holding	1.3%	1.4%
Commerce of Communication Equipments	1.2%	0.5%

National Presence

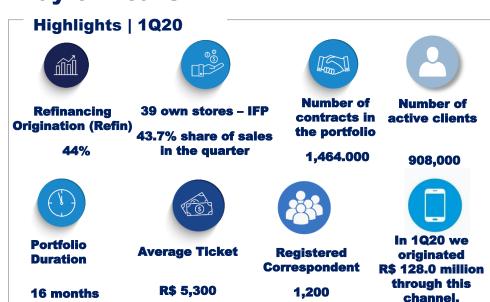
Loan Portfolio Distribution X GDP

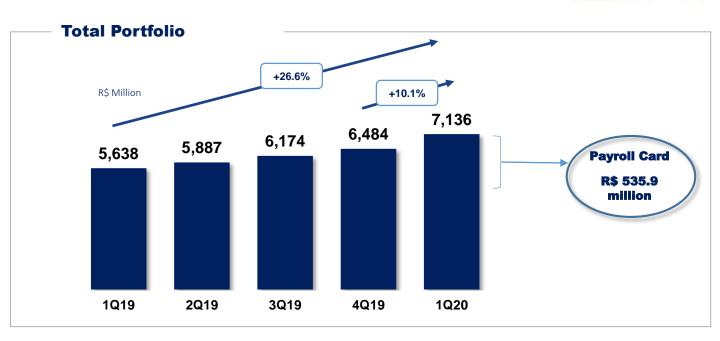


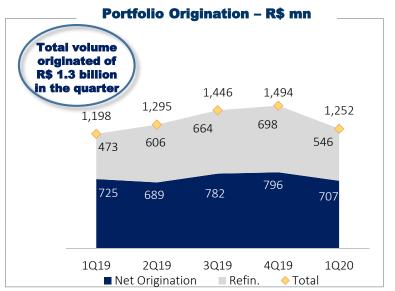
INVESTOR RELATIONS

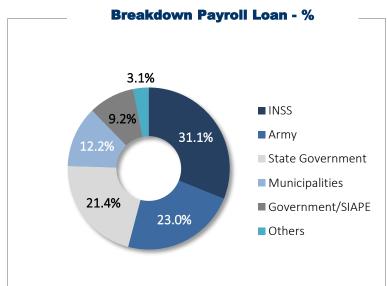


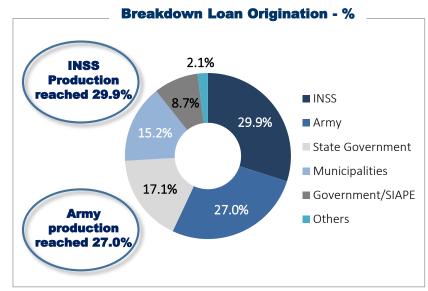
Payroll Loans













New Payroll Loan Website

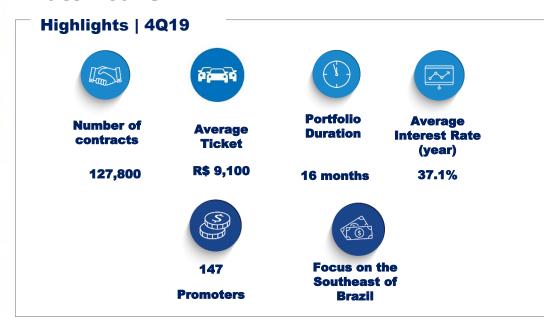


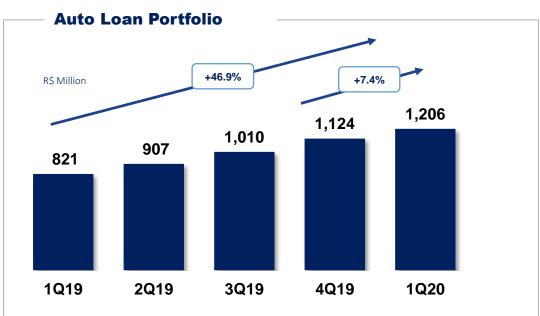
A new Payroll Loan Website was created in 1Q20, which Daycoval is offering to its clients.

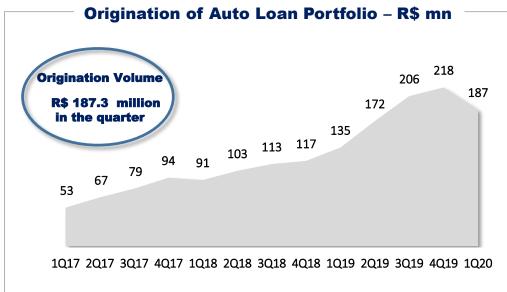
It is possible to formalize a contract in a fully digital manner through this the channel.



Auto Loans



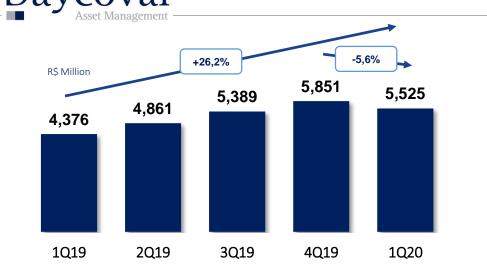












Gross revenue from investment fund management

R\$ 4.8 mn in 1Q20



INVESTMENT FUNDS

Fixed Income, Multimarket, Equity or Pensions.

Custodial and Administration

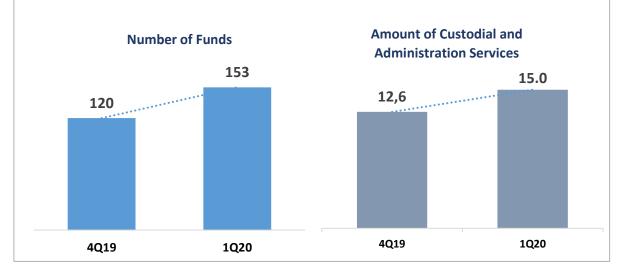
Structure with qualified professionals and a state-of-the-art technological infrastructure. Always presenting security and control of the information of its investors, in addition to features such as transparency in the fulfilment of its obligations and compliance with policies and best market practices.

R\$ 15 billion in Custodial and Administration Services in 1Q20

R\$ 5.5 mn Asset under Administration

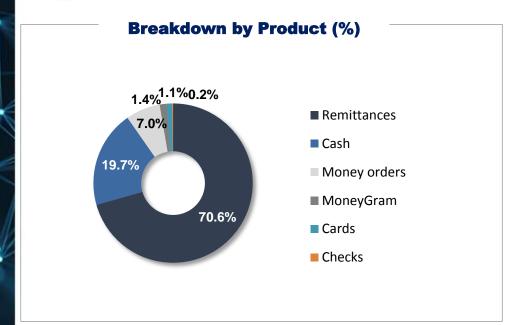
R\$ 4.8 mn | Asset under Service

R\$ 4.7 mn | Asset under Custody









Highlights | 1Q20

- √ + R\$ 1,792.6 million in cash transactions in 1st quarter of 20;
- √ + 1.084 thousand operations in 1Q20;
- √ 194 FX Service Points;
- ✓ In 1Q20, 79% of the transactions originated in our own stores and 21% was through correspondents.
- ✓ We work with the expectation of a high reduction in the revenues of this product in the coming quarters, as we believe that the tourism sector should be one of the most impacted by this crisis and probably will be the segment that will take the longest to recover.

Products and Services



PURCHASE OF INTERNATIONAL CHECKS

Agility and efficiency in the sales of international checks. Main modalities, pension checks, retirement funds, commissions, among others.



INTERNATIONAL REMITTANCES

Send money, pay foreign courses or easily conduct financial transactions, quickly and without redtape.



DAYCOVAL EXCHANGE DELIVERY

Safely receive foreign currency in the comfort of your own home or office.



CASH

We make available the main foreign currencies circulating in the world, such as: Dollar, Euro, Pound, Peso, among others.



EXPRESS REMITTANCES

Quick and secure transfers between individuals who reside in different countries.



FOREIGN CURRENCY CARDS

Quick and secure transfers between individuals who reside in different countries.





Internet Banking App Dayconnect

Facial Recognition

Banco Daycoval always seeks to innovate and bring its clients the best technology in the market. For this reason, **DayFace** was developed and adopted as our **Facial Recognition technology**.

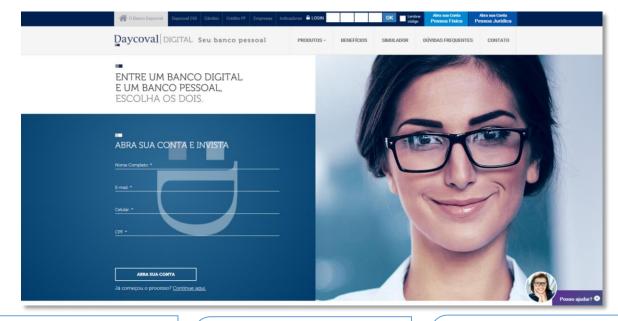


Advantages of **Facial Recognition**:

- Security of the client's personal data;
- Identity theft prevention;
- Optimization of registration processes.



Open Investment Platform



WIDE PRODUCT RANGE

LCI, LCA, Local Bonds, CDB, Funds and Automatic Credit.

DAYCOVAL AUTOMATIC CREDIT

Approved credit limit for those with Fixed Income investments in Daycoval Digital.

AUTOMATIC APP

For Digital customers, with 100% return on CDI and daily liquidity.

CONSULTING AND SERVICES

Direct Channel with investment specialists in addition to phone and email, through WhatsApp and Dayane (Virtual Assistant).



PORTFOLIO DIVERSIFICATION

In addition to products issued by the Bank, we also offer products from other financial institutions.

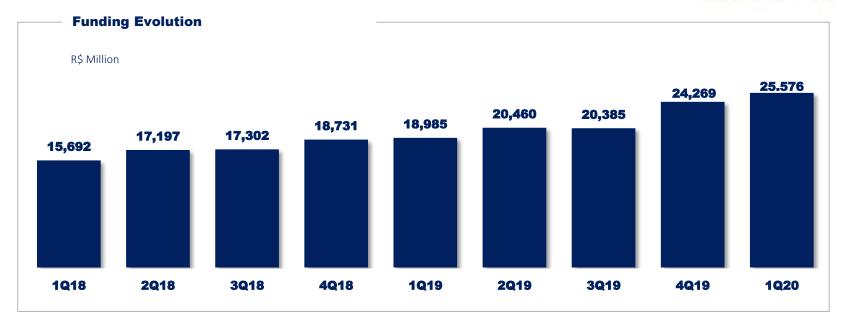


Total Funding

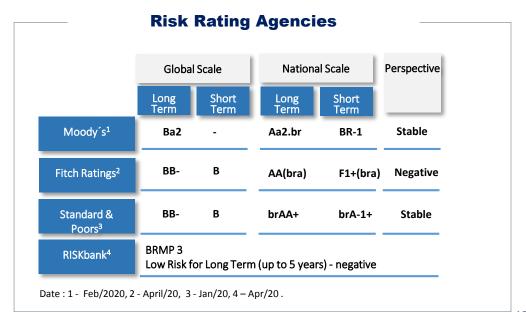
Breakdown

1st quarter of 2020

Total Deposits + LCA + LCI	40.3%
Local Bonds	34.1%
Borrowings and Onlendings	16.4%
Bonds	9.2%



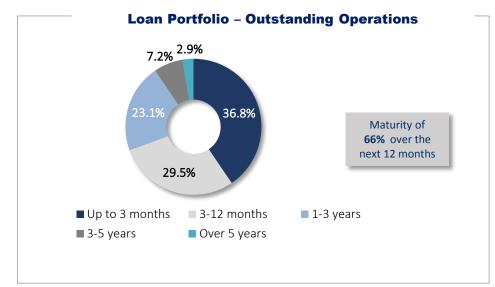
Funding (R\$ mn)	1Q20	4Q19	Chg. % 3 months	1Q19	Chg. % 12 months
Deposits	8,751.5	8,319.9	5.2%	5,627.2	55.5%
Letters of Credit (LCI* + LCA**)	1,549.6	1,629.2	-4.9%	1,662.5	-6.8%
Total Deposits + LCI + LCA	10,301.1	9,949.1	3.5%	7,289.7	41.3%
Local Bonds (Letras Financeiras)	8,540.8	9,062.4	-5.8%	9,851.5	-6.4%
Private Offerings	6,051.3	6,526.2	-7.3%	7,279.1	-16.9%
Public Offerings	2,489.5	2,536.2	-1.8%	2,572.4	n.a.
Subordinated Local Bonds (Letras Financeiras Subordinadas)	210.3	158.1	33.0%	150.1	n.a.
Borrowing and Onlending	4,183.2	3,687.4	13.4%	1,673.1	n.a.
Foreign borrowings	3,987.6	3,462.2	15.2%	1,329.0	n.a
Domestic onlendings	195.6	225.2	-13.1%	344.1	-43.2%
Bonds	2,340.9	1,4115	n.a.	20.8	n.a.
Total	25,576.3	24,268.5	5.4%	18,985.2	34.7%



^{*}LCI = Real Estate Letters of Credit, ** LCA = Agribusiness Letters of Credit

Asset and Liability Maturity











Positive Gap of 292 days

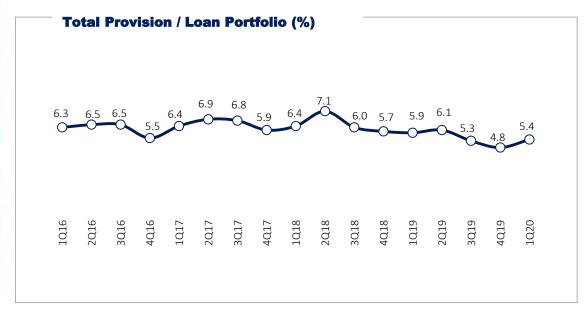
Loan Portfolio by Segment	Average term to Maturity ⁽¹⁾ days
Companies	226
Trade Finance	68
Payroll Loans	505
Auto Loans	497
Leasing	576
BNDES	401
Total Loan Portfolio	344
(1) From March 31, 2020.	

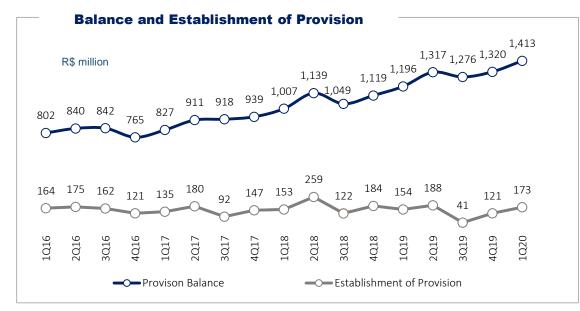
Funding	Average term to Maturity ⁽¹⁾ days
Total Deposits	156
Interbank Deposits	112
Local Bonds (letras financeiras)	580
LCA (Letter of Credit Agribusiness)	90
LCM (Letter Home Mortgage)	331
Borrowing and Onlending	577
DPGE (Guaranteed Time-Deposit Asset)	717
Bonds	1.533
BNDES	404
Total Funding	636

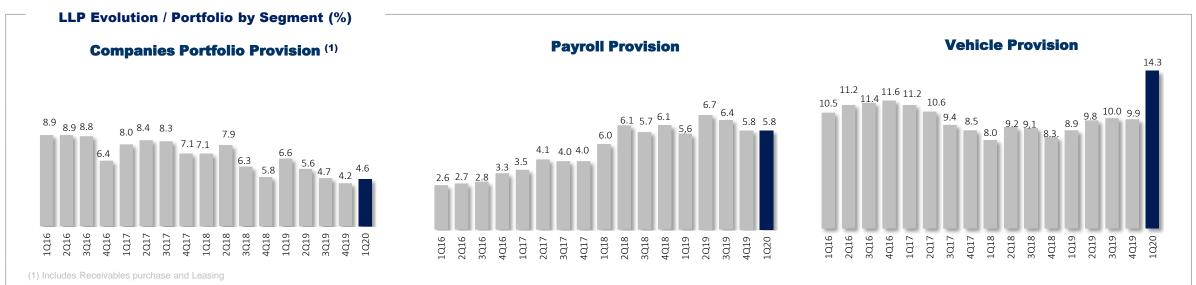
(1) From March 31, 2020.

Quality of Loan Portfolio





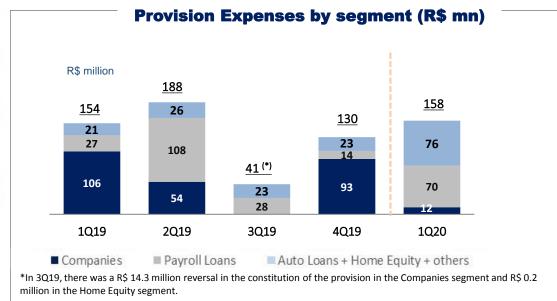


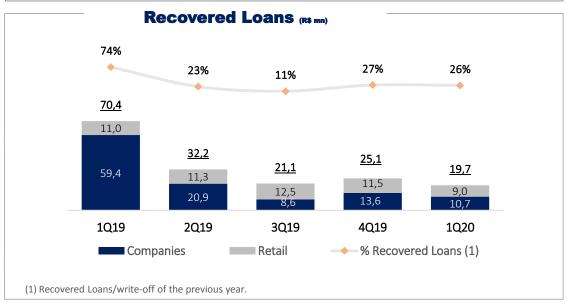




RELATIONS

Quality of Loan Portfolio





Loan Portfolio E-H (R\$ mn)	1Q19	2Q19	3Q19	4Q19	1Q20
Companies ¹	539.6	653.4	511.2	494	463.6
Leasing	12.4	13.6	14.0	14.0	9.0
Payroll	280.6	271.1	264.5	267.9	291.7
Auto	55.1	58.7	60.9	65.2	74.8
Other	11.7	14.5	9.5	2.9	2.9
Total	899.4	1.011.3	860.1	843.9	842.0
Final Balance LLP	1,195.9	1,316.6	1,276.1	1,319.5	1,413.6
LLP/E-H Portfolio (%)	130.5%	130.2%	148.4%	156.4%	167.9%

¹⁾ Considers receivables purchase E-H portfolio.



The LLP Balance/E-H Portfolio was 167.9% in 1Q20.



Additional Provision Covid-19 of R\$ 153.4 million in 1Q20.



The additional LLP provision in the amount of **R\$ 444.4 million**, included in the indicators.

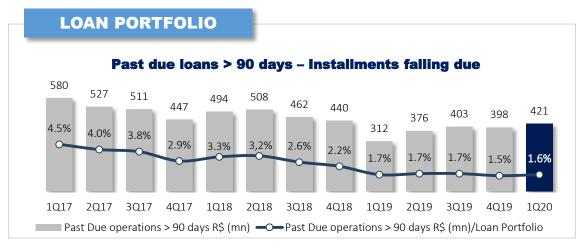
Write-off (R\$ mn)	1Q19	2Q19	3Q19	4Q19	1Q20
Companies	(34.9)	(28.6)	(40.4)	(44.9)	(26.0)
Retail	(42.2)	(38.9)	(41.1)	(41.8)	(38.4)
Total	(77.1)	(67.5)	(81.5)	(86.7)	(64.4)

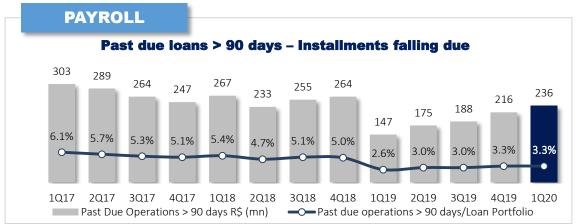
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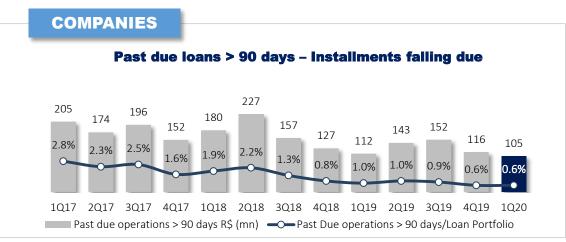


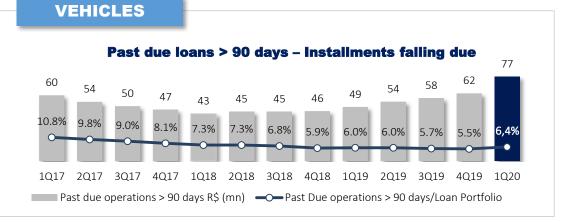
Quality of Loan Portfolio

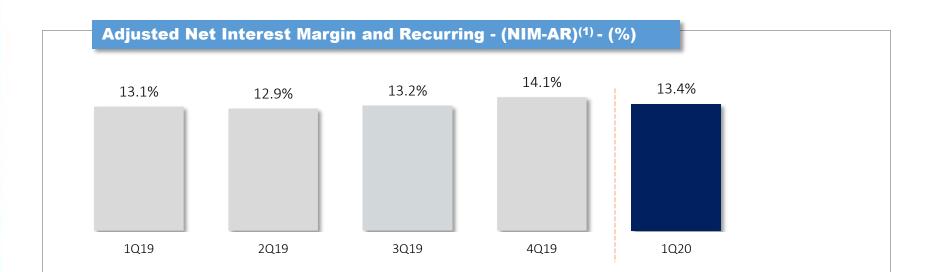
Overdue Loans	1Q19	2Q19	3Q19	4Q19	1Q20
Overdue Loans more than 90 days past due - falling due installments (R\$ mn)	312.4	376.3	402.6	397.6	421,4
Overdue Loans more than 60 days past due – <u>falling due installments</u> (R\$ mn)	442.5	512.0	481.7	476.5	565,5
Overdue Loans more than 14 days past due (R\$ mn)	269.0	334.9	248.6	267.0	305,5
LLP Balance/ Overdue Loans > 90 days (%) – falling due installments	219.0%	281.9%	317.0%	331.9%	335,5%
Overdue Loans > 90 days/Loan Portfolio (%) – <u>falling due installments</u>	1.6%	1.7%	1.7%	1.5%	1,6%



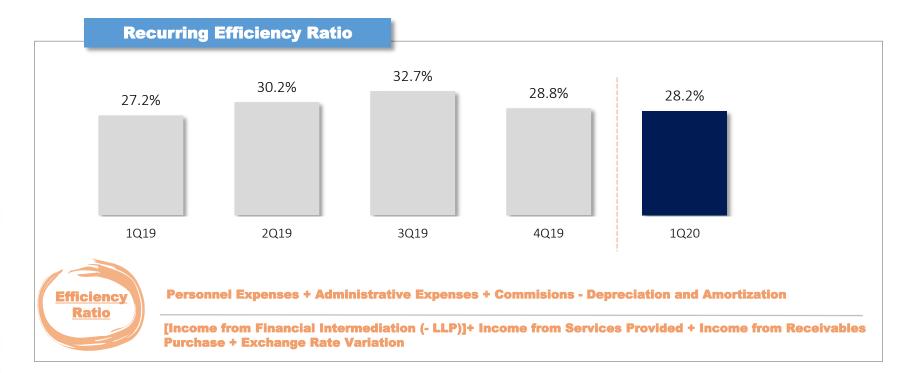








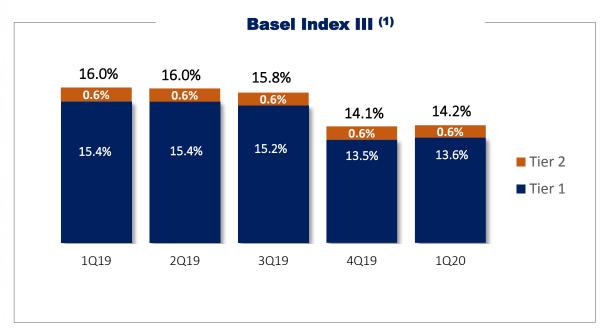
¹⁾ Includes exchange-rate variations on liability operations, foreign trade, the purchase of credit rights and portfolio transfers to other banks and excludes matched operations — repurchase agreements-tri-party repos outstanding.



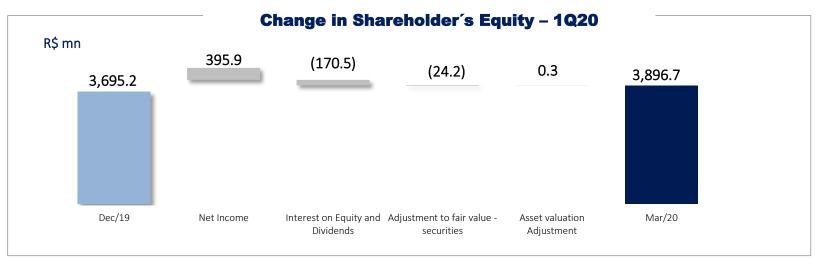




Capital

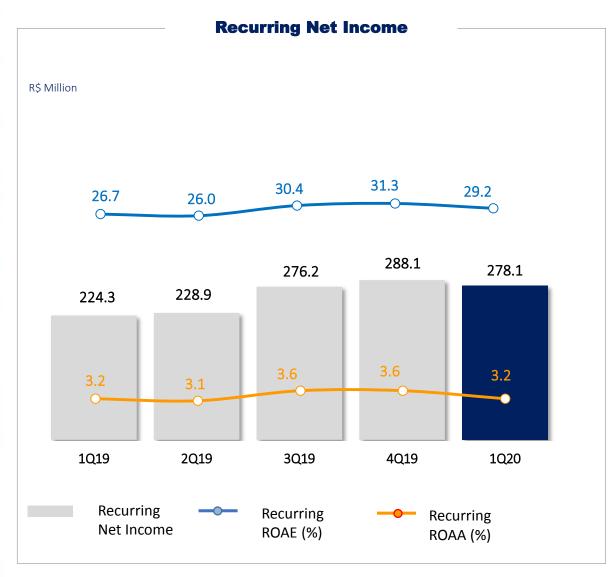


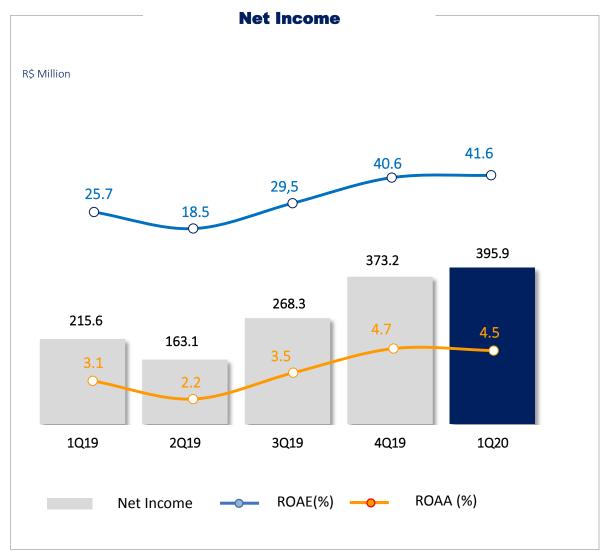






Profitability







Profitability

Recurring Key Figures (R\$ mn)	1Q19	2Q19	3Q19	4Q19	1Q20
Net Income	215.6	163.1	268.3	373.2	395.9
(-) Hedge/MTM — Foreign Issues and Credit Operations	(9.6)	(29.4)	(22.9)	(23.0)	73.2
(-) Exchange Variation - Equivalence - Branch	0.9	(2.6)	15.0	(6.0)	44.6
(-) Increase in Social Contribution rate - Credit Assignments	-	-	-	114.1	-
Recurring Net Income	224.3	195.1	276.2	288.1	278.1
Recurring ROAE (%)	26.7%	22.2%	30.4%	31.3%	29.2%
Recurring ROAA (%)	3.2%	2.7%	3.6%	3.6%	3.2%
Recurring Efficiency Ratio (%)	27.2%	28.4%	31.2%	28.8%	28.2%



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"This material may include estimates and forward-looking statements. These estimates and forward-looking statements are to a large extent based on current expectations and projections about future events and financial trends that affect or may come to affect the Bank's business. Many important factors may adversely affect the results of Banco Daycoval as described in management's estimates and forward-looking statements. These factors include, but are not limited to, the following: the performance of the Brazilian and international economies; fiscal, foreign-exchange and monetary policies; increasing competition in the companies segment; Banco Daycoval's ability to obtain funding for its operations; and changes to Central Bank rules and regulations.

The words "believe," "may," "could," "seek," "estimate," "continue," "anticipate," "plan," "expect" and other similar words are used to identify estimates and projections. Considerations involving estimates and forward-looking statements include information relating to results and projections, strategies, competitive positioning, the industry environment, growth opportunities, the effects of future regulation, and the effects of competition. Such estimates and projections are valid only at the time of writing. Daycoval does not undertake to publish updates or review any of these estimates in response to new information, future events or other factors. In light of the risks and uncertainties involved, the estimates and forward-looking statements contained herein may not materialize. Given these limitations, shareholders and investors should not make decisions based on the estimates, projections and forward-looking statements contained in this material."